



**45th Parallel Emergency Medical Services
46 Ramsey Road
Colebrook, NH 03576
(603) 237-5593**

2012 Annual Report

The 45th Parallel EMS had a balanced year in 2012, financially and with the call volume. We ended the year with a \$23K under budget, savings that was passed on to the supporting communities through lower cost in 2013.

The endeavors we began since our creation continue today. They include: blood pressure clinics, our association with Northwoods Training at Weeks Hospital, and increased training opportunities both at the 45th and remote. We continue to service the remote Automatic External Defibrillators (AED) found throughout our service area.

The establishment of a command structure has proved essential to the smooth day to day operations at the 45th. Deputy Chief Bill Watkins, paramedic, is second in command and is in charge of overseeing the day to day operations. He is also our Quality Assurance Director, reviewing all patient reports that are created. Lt. Jason Ferns, EMT-I, is in charge of building maintenance and vehicles. Training Officer Michelle Hyde, EMT-I, is responsible for collection of training records, development and presentation of training for the 45th and she is the 45th's Administrative Assistant. The communication has improved 10 fold since this team was developed. Problem solving, sharing of ideas from all the staff, development of training opportunities, better maintenance of buildings and vehicles have been the foundation to meet the challenges that will confront us in the near future.

We have been able to maintain, for 95% of the time, a paramedic level service. The paramedics have been able to perform most of the critical transfers that were offered the 45th, accounting for almost \$170K in our revenue stream. This would have been lost money for the 45th and our contributing communities. The medics have also been able to ease the pain of many of our patients with the drugs they are able to administer.

Our EMT- Intermediates are expanding their training by becoming Advanced Emergency Medical Technicians. They are working hard to facilitate better patient care through training and application of their skills. We only have four working

with us, at this time, however we have two taking the AEMT course at Northwoods and we have another 5 awaiting classes to begin in September.

Our EMT-Basics are updating their training to a new national level called EMT. There is not enough good I can say about the EMT-Bs. They are the backbone and the foundation on which the 45th was created.

Over the course of 2012, the staff of the 45th, have stepped up to every challenge that was presented. Transfers at 2am, multiple transfers and 911 calls simultaneously, offered compassionate care to families who have lost a loved one, transporting someone home for the last time(on their time), working 24 and sometimes 36 hours straight so our communities are protected, and of course giving up time with their families during holidays to staff the ambulances. The teamwork of the 4 levels of certification and their dedication to provide superior patient care, is to be admired.

2012 saw the 45th settling the tax issue with Colebrook, the retirement of one of our members due to a career ending on the job injury, the purchase of an 2006 ambulance with 48k on it, the construction of a storage space in the bay, project completion of air exchange and air conditioning systems, 100 more medical calls, 120 more training hours available, a better relationship with the area fire departments, and a successful 45th informational symposium.

We are looking for a stabilization of our budget in 2013 and getting and staying on course for the future. We are trying to prepare for the new National Health Care Plan that is to begin in January 2014, however most consultants we work with, do not know the full effects it will have on our revenue stream. We will keep the town select Boards informed with this information as it becomes available.

Thank you for your continued support.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read 'RD', with a large, sweeping flourish extending to the right.

Robert Darling, Chief