

*** IMPORTANT INFORMATION ***

WATER SERVICE LINE RESPONSIBILITIES FOR COLEBROOK HOMEOWNERS

Property Owner:

MS. SYLVIA J. COLLINS
105 COLBY ST.
COLEBROOK, NH 03576-3050

518



MAIN TO CURB VALVE
RESPONSIBILITY[†]:

WATER COMPANY

CURB VALVE TO HOME FOUNDATION
RESPONSIBILITY[†]:

Sylvia J. Collins

PLEASE RESPOND WITHIN:

30 Days

Sylvia J. Collins:

Colebrook homeowners may not be aware that they are responsible for the water service line on their property.

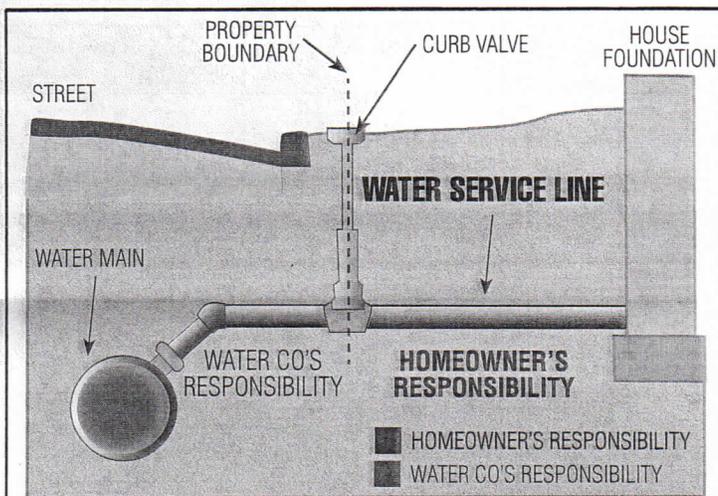
Your water company is responsible for installing, and continuing to maintain, the water main in the street. Your water service line branches off the water main and is your responsibility from your property boundary to the foundation of your home. The diagram illustrates the water company's responsibility and your responsibility.

The exterior water service line buried underground on your property could fail without warning, leaving you responsible for the cost of repair. Repair or replacement of the exterior water service line can be expensive, costing you thousands of dollars in unforeseen expenses. Your basic homeowners insurance typically won't cover these repair costs.

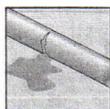
ELIGIBLE HOMEOWNERS CAN GET PROTECTION AGAINST THE COST OF UNEXPECTED REPAIRS WITH WATER SERVICE LINE COVERAGE FROM US.*

BENEFITS PROVIDED WITH COVERAGE INCLUDE:

- UP TO \$6,000 ANNUAL BENEFIT (30-DAY WAIT PERIOD WITH A MONEY-BACK GUARANTEE)
UP TO \$3,000 PER CALL (2 CALLS/YR)
- 24-HOUR EMERGENCY REPAIR HOTLINE
- ONE-YEAR GUARANTEE ON COVERED REPAIRS



Replace water service line \$2,228
PLAN MEMBERS: NO CHARGE!†



Locate, excavate and repair leak \$418
PLAN MEMBERS: NO CHARGE!†

[†]In some towns, the service line beyond the property boundary to the main connection may be an additional responsibility of the homeowner but is not included in this coverage.

[†]HomeServe national average repair costs as of April 2013. No charge for covered repairs up to your service call benefit amount.

You don't expect anything to happen to the water service line that brings fresh water into your home from your water utility or private well. But, age, ground shifting over, please

*HomeServe USA Repair Management Corp. ("HomeServe") is an independent company separate from your local utility or community and offers this optional service as an authorized representative of AMT Warranty Corp., the contract issuer. HomeServe's corporate offices are located in Norwalk, CT.

and tree roots can all contribute to the deterioration and potential failure of the line. For just \$5.49 a month you can get protection for the exterior water line on your property with this *optional coverage*.

This information is being sent to you because it's important that you know about your responsibility as a homeowner, so you can protect your finances against the cost of an expensive emergency repair. Please respond within 30 days.

Please complete the enclosed Acceptance Form or call 1-877-444-7750 to accept coverage. For fastest processing, please visit our secure website at NEwaterlineplan.com.



John Kitzie
Chief Operating Officer
HomeServe

CALL TOLL-FREE 1-877-444-7750

Available Mon-Fri 8am-8pm | Sat 10am-4pm EST

Or visit our secure website NEwaterlineplan.com

Important Coverage Information: Eligibility: A residential homeowner with sole responsibility for the exterior water service line may be eligible for coverage. Mobile homes, recreational vehicles, multi-unit dwellings and properties used for commercial purposes are not eligible for coverage. If you live in a development community with a condominium, co-op or homeowners association, your exterior water service line may not be an individual homeowner's responsibility, so please check with your association before accepting this coverage. Benefit Details: Coverage provides, up to the benefit amount, for the covered cost to repair or replace the exterior water service line from your property boundary or well casing to the external wall of your home that is damaged due to normal wear and tear, not accident or negligence. Making a Service Call: Your plan starts the day your form is processed, and there is an initial 30-day waiting period before you can make a service call, giving you 11 months of coverage during the first year. This prevents service calls on pre-existing conditions and helps keep the coverage affordable. Cancellation: You may cancel within 30 days of your start date for a full refund less any claims paid; cancellations after the first 30 days will result in a pro-rata refund less any claims paid. Most basic homeowners insurance policies and local utility companies do not cover repair or replacement of this line. If you find you have similar coverage, you can contact HomeServe to cancel and you will receive a refund of your service agreement fee, less any claims paid. Renewal: Your coverage is based on an annual contract. For E-Z Pay, credit card or debit card customers: regardless of the payment frequency you select, your service agreement will be automatically renewed annually on the same payment terms selected, at the then-current renewal price. Your coverage will remain in effect unless you call to discontinue. Exclusions apply. To see full Terms and Conditions with complete coverage and exclusion details prior to enrolling call 1-877-444-7750 or go to NEwaterlineplan.com. HomeServe is an independent company providing emergency home repair services and protection solutions to homeowners across the U.S. If you have questions about this mailing or to be removed from our mailing list, call 1-855-321-9871.

E-Z Pay: A paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

ACCEPTANCE FORM

1409SHSHNJNHZ-9F99

PLEASE CORRECT ADDRESS INFORMATION BELOW, IF NECESSARY, BEFORE SUBMITTING.

Ms. Sylvia J. Collins, 105 Colby St., Colebrook, NH 03576-3050

PLEASE REPLY BY:

10/31/2014

Phone # E-mail Address: _____

A. E-Z PAY (see back of letter)

Please Complete Section A, B or C

I have enclosed a check for my first payment of:

\$5.49 per month \$16.47 per quarter \$65.88 per year

I authorize HomeServe to charge my account for Water Service Line Coverage at the frequency specified and my financial institution to debit these payments from the account provided. I understand that, regardless of the payment frequency I select, my optional coverage is based on an annual contract and will be renewed annually on the same payment terms selected at the then-current renewal price. I have the option to cancel this contract at any time without additional cost to me by calling 1-877-444-7750. I confirm that I am the homeowner and have read the information in this package and meet the eligibility requirements for this coverage.

PLEASE MAKE PAYABLE TO HOMESERVE

SIGNATURE (required)

COLL90780149H 1409SHSHNJNHZ-9F99

ACCEPTANCE FORM

B. CREDIT/DEBIT CARD

I authorize HomeServe to charge my first and all future payments for Water Service Line Coverage to my credit/debit card at the frequency specified. I understand that, regardless of the payment frequency I select, my optional coverage is based on an annual contract and will be renewed annually on the same payment terms selected at the then-current renewal price. I have the option to cancel this contract at any time without additional cost to me by calling 1-877-444-7750. I confirm that I am the homeowner and have read the information in this package and meet the eligibility requirements for this coverage.

- \$5.49 per month
- \$16.47 per quarter
- \$65.88 per year



EXPIRATION DATE:
□□/□□

SIGNATURE (required)

CARD NUMBER:

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C. ONE-TIME CHECK OR MONEY ORDER

I have enclosed my check or money order for my payment of \$65.88 for optional Water Service Line Coverage. I confirm that I am the homeowner and have read the information in this package and meet the eligibility requirements for this coverage.

Please be sure to sign and date your check or money order in the amount of \$65.88 for this coverage.
PLEASE MAKE PAYABLE TO HOMESERVE

SIGNATURE (required)

979-2001-MH17-7-518-114416